

5. Contact Details* (All communications will be sent on Provided Mobile no. /Email-ID)

Tel.(Off)....., Tel(Res)....., Mobile.....
 Fax....., E-Mail ID.....

7. Vehicle Details (RC copy duly verified to be collected)

Name of the Vehicle Owner (as per the Registration Copy)	
Registration Number of the Vehicle (signed copy of RC to be taken)	
Vehicle Colour	
Engine Number	
Chasis Number	
Make of the Vehicle	
Model of the Vehicle	
Vehicle Class (Please refer the List defined by NPCI)	

8. Transaction Details

CASA Account	
FasTag Fees	
Security Deposit	
Load amount	
Total:	

Colour photograph of the vehicle for which FasTag is requested is enclosed

9. Remarks (if any).....

Declaration:

I hereby apply for the issuance of a Canara Bank FASTag and declare that the information provided by me in this application form is true and correct to the best of my knowledge and belief and I undertake to inform you of any changes therein, immediately. In case any of the above information is found to be false or untrue or misleading or misrepresenting, I am aware that I may be held liable for it. I hereby consent to receiving information from Central KYC Registry through SMS/Email on the above registered number/email address.

I declare that, i am eligible to apply for CANARA BANK FASTag. I have read the terms and conditions applicable to Canara Bank FASTag, and I understand that CANARA BANK is entitled at its discretion to accept or reject this application without assigning any reason whatsoever. I agree to be bound by all the terms and conditions in force from time to time. I also understand that upon any usage of Canara Bank FASTag at any Toll Plazas and Top ups of the FASTag via point-of-sale / online portals, the amount in the FASTag account will result in decrease/ increase as per the transactions/case type. The Bank/third party will levy all the applicable charges/taxes as per the service types availed by me.

Optional:

I hereby authorize Canara Bank to debit my CANARA BANK Current/savings/etc. account Number at _____ Branch by Rs..... (In Words:.....), once the minimum balance falls below the prescribed amount as defined by CANARA BANK from time to time.

Date: / ... /

Place:

Signature/Thumb Impression of the Applicant

Attestation/For Office Use Only

Documents Received (Tick any one) - A- Self Certified, B- True Copies, C-Notary,

Risk Category (Tick one) - High, Medium, Low. In person Verification Carried out by (name of the person).....

Details of maker at PoS (Tag maintenance) portal

Emp. Name Emp. Code..... Emp. Designation..... Employee Signature and Seal

Details of checker at POS(Tag maintenance) portal

Emp. Name Emp. Code..... Emp. Designation..... Employee Signature and Seal

Vehicle Class Details as defined by NPCI:

Vehicle Class	Particulars
4	Car / Jeep / Van/ Tata Ace and similar mini light commercial vehicle
5	Light Commercial Vehicle
6	Three Axle Commercial Vehicles
7	Bus/Truck
12	4 to 6 axle
15	7 or More Axle
16	Heavy Construction Machinery (HCM)/Earth Moving Equipment (EME)

Terms and conditions of the CANARA BANK FASTag

These terms and conditions are applicable to all the CANARA BANK FASTag holders. These terms and conditions are in addition to any other terms and conditions stipulated by the Bank from time to time.

About CANARA BANK FASTag:

CANARA BANK FASTag can be easily availed by providing (a) certified copies of valid KYC documents (b) valid RC copy of the vehicle (c) applicable charges of the CANARA BANK FASTag. A prepaid account of the CANARA BANK FASTag is opened by the authorised service provider of the Bank. The customer will get the confirmatory message on his/her registered mobile number once the CANARA BANK FASTag is active.

CANARA BANK FASTag shall be mounted on the windscreen (top centre so that Tag reader installed on either side can read the tag code) of the vehicle for which the FASTag is purchased from the Bank. CANARA BANK FASTag uses RFID technology to perform electronic toll payment transaction at the toll plaza. As the vehicle reaches the toll plaza, the Tag code is read by the reader at the plaza, the number is then sent to the bank server through a process..Bank deducts applicable toll charges from customer's CANARA BANK FASTag account.

There are Electronic Toll Collection lanes at the toll plazas to facilitate faster traffic flow of vehicles using FASTag. Vehicles can do toll transaction without stopping thus making the process faster and more efficient. This has many more advantages to the customer like no long queue at the toll plazas, saving fuel, reducing travel time and so on.

Guidelines:

- a) The CANARA BANK FASTag facilitates transactions at toll plazas against the balance already available in the Tag account. It is the Tag holder's obligation to maintain a sufficient balance in the designated account to meet the toll transaction and service charges. The Bank, at its discretion may amend the Terms and Conditions governing CANARA BANK FASTag services. Tag holders will be notified of such changes through notification on the Bank's website which will be binding on the Tag holder. The Bank reserves the right to introduce new facilities or remove existing facilities as and when warranted, without assigning any reasons thereof.
- b) The Bank may, at its discretion, refuse any application for the Tag without assigning any reason. Fees charged (if any) for the use of the Tag are not refundable under any circumstances. The Bank has the right to withdraw the privilege attached to the Tag and to call upon the Tag holder to surrender the Tag through the service provider of the Bank, or their representatives or any other representative of the Bank, without assigning any reason.
- c) **Loss/Stolen RFID Tag:** In case of Loss/Stolen of the Vehicle or any other scenarios of loss/stolen of CANARA BANK FASTag, the CANARA BANK FASTag holders should immediately lodge an FIR in the local police station and should be able to produce the relevant documents to the Bank. The Tag holder should immediately notify the Contact Centre regarding the loss of the Tag. The Contact Centre will ask for certain information about the Tag holder and arrange for blocking the Tag to ensure that it is blocked/ not used fraudulently by any person. The Bank/service provider of the Bank will not be liable for any financial loss arising out of unauthorized use of the Tag till such time the Bank blocks the Tag (disabling the utilization of the Tag). The Customer should always keep a separate note of his/her CANARA BANK FASTag number, relevant documents and the associated account number in a place readily accessible after purchase of the CANARA BANK FASTag.
- d) **Replacement/Surrender/Closure of the Tag:** The Tag holder shall give a written request for cancellation/surrender/closure of the Tag along with the Existing Tag. In case, the existing tag is damaged, the customer shall surrender the damaged tag. New tag will be issued to the customer after charging a fees of the new Tag. In case of the death of the customer, Legal heirs of the customer may claim the refund of the Tag amount after producing death certificate and other relevant documents.
- e) The Bank and its agents shall not be liable for any loss/inconvenience caused by a technical breakdown of the payment system. The CANARA BANK FASTag is the property of the Bank and will be returned by the Cardholder unconditionally and immediately to the bank/service provider upon request by the Bank. The Bank reserves the right to cancel the CANARA BANK FASTag and stop its operations unilaterally without assigning any reason. The decision of the Bank is conclusive and binding upon the Tag holder. The CANARA BANK FASTag is non-transferable.
- f) In case of any difficulty while paying the toll charges through the Tag at the Toll Plaza or any other issues related to the TAG, the customer may instantly call on the Toll free Customer care number available on the Tag/CANARA BANK customer care 1800 425 0018 or may get in touch with the Tag issuing service provider of the Bank.
- g) The details of Tag Issuance fee, Security Deposit, Minimum recharge amount are available at our site.
 1. Applicable taxes will be levied on all type of top ups and transactions.
 2. A minimum convenience fee will be levied for all kind of top ups, recharge of the CANARA BANK FASTag.
 3. Minimum Balance is the minimum recharge amount to be done at the time of RFID tag activation.
 4. Security amount would be applicable as per vehicle class and will be refunded to the customer at the time of closure of the RFID Tag Account.

Date:/..../.....

Place...

Signature/Thumb Impression of the Applicant